Services for brands

Welcome to join Advance Textile  
Highlight the best ways to grow with Advance Textile

### With Advance Textile, brand can:

Developed and enhanced the entire system offering a “advance” level of textile transparency through a unbiased verification process using the built in blockchain system, impartial third party certification and stringent monitoring protocols.

Traceability sustainable fabric + Digital fabric style solution

## You can feel the touch with our true-to-life 3D products and design recommendation.

* Research textile trends efficiently
* Style recommendation
* Professional 3D textile data
* Textile bestsellers
* Verify sustainable certification

Services for Designers

Welcome to join Advance Textile  
Highlight the best ways to grow with Advance Textile

### With Advance Textile, designer can:

### Design collections more convenience and sustainable to customers

Verify sustainable fabric + Digital fabric source

## You can design the 3D products with your customers really want.

* Research textile trends efficiently
* Identify trend blog posts
* Professional 3D textile data
* Textile bestsellers
* Verify sustainable certifications

FAQs

【Shopping Process】

1. Q：How long do selected products stay in the shopping cart?

A：Products will stay in the shopping cart as long as customers do not delete them, purchase them or visit the online store in incognito mode.

2. Q：What payment method does Advance Textile Online Store accept？

A：It accepts Visa and Mastercard only.

【Order】

1. Q：Is there any confirmation notice once I have placed an order?

A：After having placed an order, you will receive an order confirmation at the email address provided in the checkout process.

2. Q：Can I cancel or edit my order after it has been placed?

A：If there is the case, please contact our Customer Service team at support@advancetextilecom.

【Delivery】

1. Q：Is free delivery available?

A：Advance Textile Customers can enjoy free delivery for sample fabric cutting. For bulk order, the delivery fee shall be handle case by case.

2. Q：Where can I choose to deliver my order to?

A：Advance Textile can arrangement door-to-door delivery service to local industrial or commercial addresses.

3. Q：Can I change the delivery date, time or address?

A：Once the delivery is arranged for you, Advance Textile  will send you an email to confrim your order. If you need to make any change, please contact us asap.  Once we provided courier number, and you need to make any change. Please contact with courier directly.

4. Q：How long does delivery take?

A：Advance Textile will place your order to mills to arrange the produce. The delivery would be base on the confirmation email.

5. Q：Can I pick up the products by myself?

A：Self-pickup is not available.

6. Q：Can the order from Advance Textile Online Store be delivered outside Hong Kong?

A：Advance Textile currently offers the delivery service to places in the world. If you have any question about your location, please check with us.

Shipping and handling

Shipping Policy

* All shipment would handle case by case.
* Free shipping for textile cutting.
* Sample cutting delivery will be made by SF Express, DHL, UPS, etc to your designated location within 7 to 10 business days from email confirmation.
* Self-pickup is not available.

Contact us

Advance Textile and Apparel Limited

Website: www.advancetextile.com

Hotline: (852) 2615 5188

Office Hours: Monday – Friday, 9a.m. - 5p.m. (Except public holidays)

About Advance Textile

How we are influenced by the pandemic?

Digitalisation will be an opportunity.

We are facing a massive challenges over a year around the world. Physical sourcing and design functions were interrupted by the restriction of travel. We are not able to meet customers face to face and no more expo to reach new customers. Therefore digitalisation and online are wellness, and therefore transparency is important.

Customers care more about sustainability and environmental, Gen-Z generations place more emphasis on sustainability and have retained this view through the pandemic. Brands must ensure sustainable choices can be accessed by all according to the commit to the Paris climate agreement.

**ADVANCE TEXTILE is a sustainable journey, provide digitalisation support and traceability platform custom built for the textile ecosystem.**

Advance Textile is a B2B platform with fashion digital solution. We provide accurate representation of the real world textile, in all its authenticity. We create the ability to transparently trace and manage the textile products across the supply chain.

Teams and condition

Privacy Policy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used.

We collect information about orders and transactions that you complete using our Services, your transaction history, the type of computer or device that you use, and your use of Advance Textile websites.

We use this information to provide you with our Services and to ensure that the orders and transactions you initiate are properly recorded, confirmed, processed and completed. We also use this information to help protect the confidentiality, availability, and integrity of your data and of our Services, to combat fraud, and to manage information security risks.

On some pages, you may enter your email address (to register for a member account). We use the email you provide for notification of a response at a message you post on the forum, or to get in touch with the digital fabric authors. We never use or share the email address provided to us online in ways unrelated to the ones described above.

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- Our free demo is ONLY for NON COMMERCIAL USE or PERSONAL USE ONLY

Return policy

We want you to enjoy your custom items, we want you to enjoy your custom items, and we work with you during the quoting, design, and proofing process. We're always ready to answer any questions and help before, during, and after the production process to get you what you need.

Additional Questions?

Please contact us at support@advancetextile.com and we'll be happy to help!